

Position Title : **Project Officer (MRRM)**
Duty Station : **Tripoli, Libya**
Classification : **Professional Staff, Grade P2**
Type of Appointment : **Special short-term graded, Six months with possibility of extension**
Estimated Start Date : **As soon as possible**
Closing Date : **17 August 2018**

THE POSTING HAS BEEN ALREADY CLOSED. PLEASE DO NOT APPLY.

Established in 1951, IOM is a Related Organization of the United Nations, and as the leading UN agency in the field of migration, works closely with governmental, intergovernmental and non-governmental partners. IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants.

IOM is committed to a diverse and inclusive work environment. Read more about diversity and inclusion at IOM at www.iom.int/diversity.

Applications are welcome from first- and second-tier candidates, particularly qualified female candidates as well as applications from the non-represented member countries of IOM. For all IOM vacancies, applications from qualified and eligible first-tier candidates are considered before those of qualified and eligible second-tier candidates in the selection process.

For the purpose of this vacancy, the following are considered first-tier candidates:

1. Internal candidates
2. Candidates from the following non-represented member states:
Antigua and Barbuda; Cabo Verde; Comoros; Cook Islands; Cuba; Czechia; Djibouti; Fiji; Gabon; Grenada; Guyana; Holy See; Iceland; Kingdom of Eswatini; Kiribati; Lao People's Democratic Republic (the); Lesotho; Malawi; Marshall Islands; Mauritania; Micronesia (Federated States of); Montenegro; Namibia; Nauru; Palau; Papua New Guinea; Paraguay; Saint Kitts and Nevis; Saint Lucia; Saint Vincent and the Grenadines; Samoa; Sao Tome and Principe; Seychelles; Slovenia; Solomon Islands; Suriname; The Bahamas; Timor-Leste; Tonga; Tuvalu; Vanuatu

Second tier candidates include:

All external candidates, except candidates from non-represented member states.

Context:

Under the direct supervision of the Programme Coordinator (Direct Assistance, Migration Resource and Response Mechanism and IDP Response) and overall supervision of the Senior Programme Coordinator, the successful candidate will act as Project Officer in Tripoli covering Migration Resource and Response Mechanism (MRRM) under the IOM Libya Emergency Response portfolio.

Libya is a transit and destination country for migrants across the region and plays a key role as part of the countries along the Central Mediterranean Migration Route. In 2017, nearly 117,000 people arrived by sea to Italy and more than 2,800 perished while attempting to cross the Mediterranean, the majority departing from Libya. UN Agencies and partners have, via IOM's

Displacement Tracking Matrix (DTM), identified 622,000 migrants, including over 38,000 refugees and asylum seekers, in need of life saving Humanitarian Assistance and Protection in Libya. Of these, approximately 4,000 to 5,000 people are being held in detention centers under the control of Libya's Department of Combatting Illegal Migration (DCIM) at any one time with an additional undetermined number in unofficial centres. Migrants, refugees and asylum seekers face extreme risks en-route and upon arrival in Libya, where they cannot access services and live in fear of trafficking, exploitation, sexual violence, unlawful killings, capture and arbitrary detention in official and unofficial detention centers.

In response to these challenges and needs, IOM Libya has been providing assistance to migrants, IDPs and host communities in the form of voluntary humanitarian return (for migrants), protection, direct assistance, community stabilization, health and psychosocial support.

IOM seeks to enhance the protection of vulnerable migrants in transit by increasing awareness of migration threats and hazards as well as providing critical information about access and referral to a wide variety of targeted humanitarian services including voluntary humanitarian return assistance. To facilitate this objective, a targeted two-way communication campaign will be developed in Libya using culturally and linguistically relevant print and multimedia communications tools with embedded feedback mechanisms to help migrants in Libya and facilitate return to their countries of origin where requested.

The Project Officer will coordinate IOM's Migration Resource and Response Mechanism, targeting migrants outside of detention, which aims at reinforcing migration management, both governance and direct interventions as alternative to massive migratory flows. MRRM assistance will include but is not limited to provision of food, non-food items, information provision on and referrals to other IOM units such as health, VHR and protection. In addition, the incumbent will be responsible for the implementation of the two-way communication campaign and dissemination and awareness raising activities related to migrants and media communication action under the Community Engagement and Two-Way Communications.

S/he will be based in Tripoli and will manage MRRM Outreach Teams in various targeted locations in Libya.

Core Functions / Responsibilities:

1. Implement all activities related to the Migration Resource and Response Mechanism (MRRM) in Libya through mobile outreach teams or from fixed locations along the migratory routes.
2. In coordination with the Programme Coordinator, implement and monitor all operational, financial and administrative components/aspects of the MRRM-related project in close coordination with relevant units and missions. Service areas include Direct Assistance, Health, VHR, MHPSS and Protection.
3. Ensure adequate information management on project related activities including project awareness raising and visibility; regular project updates (including donor reports as required), summaries, press releases and other relevant materials, in coordination with the IOM Libya's Program Development and Support Unit (PDSU).
4. Support regular monitoring and evaluation of project activities. Ensure proper utilization of standard operating procedures, manuals, guidance notes, and in cooperation with PDSU, M&E tools and methodologies in the implementation of project activities. Identify and implement improvements in project delivery and coordination.
5. Coordinate and establish partnerships with local actors including local government actors, UN and I/NGOs partners on community engagement and mobilization, as well as ensure appropriate referrals of migrants to services outside of IOM's portfolio.

6. Facilitate the timely recruitment and training of national and international contractors and consultants in accordance with IOM's procedures and regulations.

7. Working closely with project managers of health, protection, NFI/Shelter, VHR to establish and manage mobile outreach teams through field monitoring and assessment missions if security situation allows. Develop SOPs and tools for the mobile outreach team structure and activities, including but not limited to distributions and referrals to other services

8. Provide support to establish a management system for registration and profiling of migrants receiving assistance.

9. Develop Community Engagement and Two-Way Communications strategy, in coordination with PDSU and other units as relevant, to lead on the developing information campaigns in targeted locations to inform migrants, refugees, IDPs and host communities on the dangers of irregular migration and on alternatives including VHR, as well as referral to other available services through the following activities:

- Conduct a mapping of IOM and other actors' ongoing projects along the Central Mediterranean route related to awareness raising on irregular migration risks, but also related to alternatives; efforts should facilitate creation of synergies with the information campaign;
- Develop a methodology and work plan for all stages of implementation of MRRM outreach and communication activities;
- Identify target audience and the best means to reach migrants in order to maximize the campaign's impact;
- Conceptualize, design and develop multimedia, multilingual awareness raising materials for migrants in transit in Libya using various formats as appropriate, such as text, graphics, imageries, infographics, video, printed materials, etc.; review and field test the awareness raising products developed, selecting key messages and materials according to the specific migratory context in Libya;
- Support PI Officer in providing technical inputs to MCD colleagues to support in the development of a customized mobile application to collect migrants' stories and an online platform to visualize campaign feedback;
- Coordinate the collection of testimonies of migrants in Libya, including through training of field staff where feasible, and in collaboration with PDSU, incorporate vetted stories to support IOM's awareness materials for migrants in transit in Libya;
- Plan and ensure effective implementation and monitoring of dissemination activities in target communities, building upon a network of local NGOs and community leaders;
- Prepare internal regular updates, specific briefings covering the project's activities and elaborate a final report on activities conducted, achievements and lessons learnt;
- Ensure liaison between IOM Libya, Regional Offices, Headquarters and Manila, as well as the governmental and nongovernmental stakeholders in Libya, to facilitate the dissemination of the info campaign message;
- Ensure that the planned outreach activities are gender sensitive and in line with IOM's media and visibility guidelines.

10. Undertake duty travels, in line with prevailing security restrictions, relating to project assessments, liaison with counterparts, and project implementation, as required.

11. Perform such other duties as may be assigned.

Required Qualifications and Experience:

Education

- Master's degree in International Relations, Communications, Media, Journalism or Business Administration, Management or a related field from an accredited academic institution with two years of relevant professional experience; or

- University degree in the above fields with four years of relevant professional experience.

Experience

- International experience in developing and implementing communications strategies, action plans and performance monitoring frameworks, preferably in the field of migration;
- Strong understanding of digital technology and emerging communications channels including social media platforms, interactive voice response (IVR) and messaging apps. Good level of computer literacy, including database applications;
- Experience in training or capacity enhancement activities;
- Experience in the field of migration, including operational and field experience, is an advantage.

Languages

Fluency in English is required. Working knowledge of French and/or Arabic is an advantage.

¹ Accredited Universities are the ones listed in the UNESCO World Higher Education Database (<https://whed.net/home.php>).

Required Competencies:

Behavioral

- Accountability – takes responsibility for action and manages constructive criticisms;
- Client Orientation – works effectively well with client and stakeholders;
- Continuous Learning – promotes continuous learning for self and others;
- Communication – listens and communicates clearly, adapting delivery to the audience;
- Creativity and Initiative – actively seeks new ways of improving programmes or services;
- Leadership and Negotiation – develops effective partnerships with internal and external stakeholders;
- Performance Management – identify ways and implement actions to improve performance of self and others;
- Planning and Organizing - plans work, anticipates risks, and sets goals within area of responsibility;
- Professionalism - displays mastery of subject matter;
- Teamwork – contributes to a collegial team environment; incorporates gender related needs, perspectives, concerns and promotes equal gender participation;
- Technological Awareness - displays awareness of relevant technological solutions;
- Resource Mobilization - works with internal and external stakeholders to meet resource needs of IOM.

Other:

Internationally recruited professional staff are required to be mobile.

Any offer made to the candidate in relation to this vacancy notice is subject to funding confirmation.

The list of NMS countries above includes all IOM Member States which are non-represented in the Professional Category of staff members. For this staff category, candidates who are nationals of the duty station's country cannot be considered eligible.

Appointment will be subject to certification that the candidate is medically fit for appointment, accreditation, any residency or visa requirements, and security clearances.

How to apply:

Interested candidates are invited to submit their applications via PRISM, IOM e-Recruitment system, by 17 August 2018 at the latest, referring to this advertisement.

IOM only accepts duly completed applications submitted through the IOM e-Recruitment system. The online tool also allows candidates to track the status of their application.

Only shortlisted candidates will be contacted.

For further information please refer to: www.iom.int/recruitment

Posting period:

From 10.08.2018 to 17.08.2018

No Fees:

IOM does not charge a fee at any stage of its recruitment process (application, interview, processing, training or other fee). IOM does not request any information related to bank accounts.

Requisition: SVN 2018/186 (P) - Project Officer (MRRM) (P2) - Tripoli, Libya (55609113) Released
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